



Guadeloupe

The University Hospital Centre (Centre Hospitalier Universitaire, CHU) on Guadeloupe is an academic hospital with a wide range of specialisms. Insured persons from St. Eustatius and Saba in particular are referred to the CHU for urological, orthopaedic and ear problems. In 2015, there were 30 medical referrals to Guadeloupe.

Arrival

You land at the airport of Point-A-Pitre. If you need a wheelchair, it will be ready for you when you exit the aeroplane. You will be welcomed in the arrival hall by Johan or Marielou Speybroeck. The ZVK has a partnership with the Speybroeck couple for support and accompaniment of medical referrals on Guadeloupe.

Transport

Johan and Marielou Speybroeck take care of transport from the airport to your lodgings. They provide you with information about your stay, about your medical appointments and about the Guadeloupe island. They also arrange your transport to and from your medical appointments. When your referral ends, they bring you to the airport again.

Stay

Insured persons and their companions, if any, usually stay in the La Maison Créole hotel, especially for short referrals. The stay is based on lodgings. If you have a companion, he or she will stay in the same room. You can inform the ZVK if you wish to have a room with separate beds. For longer stays, the ZVK will rent a studio flat.

Personal support

Johan and Marielou Speybroeck make sure that your medical appointments are arranged. You need not worry about that. You only have to provide them with your reference number. This number can be found on the papers that your ZVK office gives you. Johan and Marielou Speybroeck are also involved in the further scheduling of your treatment and stay. They will go with you to the hospital, so that they can tackle and solve any problems immediately.

Interpreters and translation

There is no need to worry about language problems with a medical referral to Guadeloupe. Most of the specialists in the CHU understand and speak English. If necessary, Johan and Marielou Speybroeck can act as a French-English or English-French interpreter. If necessary, they will also help with translating documents.

Contact information

More information and all necessary contact information can be found in the information brochure "Medical Referral to Guadeloupe," which you will receive from your ZVK office.